

HOW DO I REPORT A CRIME?

- When a person has been a victim of crime, he/she can visit the nearest police station to report the crime
- A SAPS Official at the Community Service Centre (CSC) will assist the complainant
- The complainant may call 10111 and request for the SAPS to proceed to the area where the crime was committed
- The SAPS Official will obtain a statement from the Complainant and Witnesses, if possible
- The SAPS Official will first interview the Complainant before a statement is taken
- The SAPS Official will then register the reported crime on the Crime Administration System (CAS)
- The Complainant will be then issued with a CAS number, which must be used for all enquiries regarding the reported criminal case
- The completed case docket is then allocated to a SAPS Detective, will carry out the investigation, all enquiries can be directed to this Detective
- The SAPS Detective in charge of the will complete the investigation and present the docket to the relevant court for prosecution
- The SAPS Detective will notify the Complainant when he/she must attend the court hearing
- If you are a victim of crime, you are entitled to know who the Investigating Official is in your case and to receive continuous feedback on your case
- If you happen to change your address or contact details, you must inform the Investigating Officer